

Tamper Resistant Prescription Pad Guidance

Effective April 1, 2008, Medicaid prescriptions must be written on pads that contain at least one industry-recognized feature to prevent copying, erasing, or counterfeiting.

In Arizona, this mandate only applies to the AHCCCS Fee-for-Service populations.

The exceptions to this mandate include the following groups:

- Prescriptions covered by a managed care organization (MCO) are exempt from this requirement. Because a very large majority of AHCCCS members are enrolled in either our acute care or long term care MCOs, most prescriptions will be exempt from the new regulations. Behavioral Health Services (BHS) and Children's Rehabilitation Services (CRS) are considered MCOs for purposes of this rule.
- Prescriptions that are delivered by telephone, fax, or e-prescribed.
- Prescriptions provided in an institutional or clinical setting where the prescription is reimbursed as part of a bundled or per diem payment rate.
- Emergency fills, where allowed, for prescriptions written on *non-tamper-resistant blanks*, are permitted as long as the medical professional provides a verbal, faxed, electronic or compliant written prescription within 72 hours after the date on which the prescription was filled. This allows a pharmacy, in an emergency situation, to telephone the person writing the subscription, to obtain a verbal order for a prescription written on a noncompliant prescription blank.

For those who must comply with the new regulation, AHCCCS recommends that you locate a vendor from the partial list below*:

- Medi-Script Services: 800-387-3636 or www.medi-scripts-services.com
- RxPads.com: 800-307-7717 or www.rxpads.com/2007/Sections/Design.aspx
- RxSecurity Inc.: 800-667-9723 or www.rxsecurity.com
- Smart Resolution, Inc.: 888-309-5267 or www.smartresolution.com/print_services/healthcare/prescription_pads.asp
- Standard Register: 866-741-8488 or www.standardregister.com
- Kwiktickets.com, Inc.: 1-877-515-5219 or www.kwiktickets.com

**The above list is neither an endorsement of the particular vendors nor a complete list of possible vendors. Other vendors may be available to provide these prescription pads.*

If you have any questions, please contact Suzanne Berman at (602) 417-4726 or by email at Suzanne.Berman@azahcccs.gov or Jimmy Borders at (602) 417-4533 or by e-mail at James.Borders@azahcccs.gov. Please include your name, affiliation and phone number when submitting an email.